

Return/Refund Policy

SINGLE TICKET EXCHANGE PROCESS

Purchased concert tickets can be exchanged at least two business days before the performance for a **\$10 fee** by calling the Conroe Symphony Orchestra office at 936-760-2144 or visiting the Conroe Symphony Orchestra office (please call 936-760-2144 for hours).

Ticket Donation

Subscribers may donate purchased concert tickets they cannot use up until the date and time printed on the ticket and receive a receipt for this tax-deductible gift (to the extent allowed by current tax law).

Expired Tickets

Unused purchased tickets that are not exchanged at least two business days before the performance or donated by the performance start time are considered expired. Expired concert tickets are not eligible for exchange, donation, or refund.

SEASON TICKET EXCHANGES

Exchange privileges apply to concerts within the season ticket subscriber's package.

- Single season tickets may be exchanged for a future performance within the same season
- Ticket exchanges must be requested at least two business days before the performance
- All ticket exchanges are subject to availability